



# Abbottswood Medical Centre Patient Newsletter

[www.abbottswoodmedicalcentre.co.uk](http://www.abbottswoodmedicalcentre.co.uk)

Date April 2022

Tel: **01386 552424**

Dispensary Line: **01386 561143**

Between (9am-12)

## Doctors:

Dr Peter Evans  
Dr Craig Embley  
Dr Paula Baxter  
Dr Catherine Kelly  
Dr Prashanth  
Peddareddy  
Dr Monika Tomas  
Dr Peter Mathias

## We are open as usual

We would like to reassure our patients that we are open;

We are seeing patients that need to be seen, but have to follow very strict infection control measures.

If you contact us with a health query, you will be added to a telephone call list and a clinician will contact you. If it is felt you need to be seen you will be asked to attend the surgery and will be advised what measures are in place to keep you and our staff safe.

In case of emergency, please dial 999

Please give us as much notice as possible if you need to cancel your appointment. This will give us the opportunity to use the time for other patients. Thank you.

## Repeat Prescriptions

Prescription requests cannot be taken via the intercom systems we are following strict protocols.

Repeat prescriptions can be ordered in any of the following ways:

Online via patient access or the NHS app or app of your choice. This is the preferred option and is available for ordering medication 24hrs a day.

Post the request through the front door

Telephone **01386 561143** Monday to Friday 09.00-12.00 (midday). We would be grateful if you only telephone for a repeat prescription if you are frail, elderly, house-bound or no internet access.

Email the dispensary team at **[sowocc.abbottswood\\_prescriptions@nhs.net](mailto:sowocc.abbottswood_prescriptions@nhs.net)**

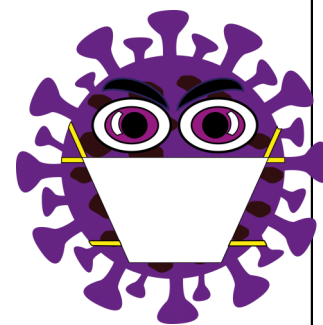
Please do not call the surgery reception team to discuss any medication queries.

Please always contact dispensary.

Please allow 72 working hours notice for your prescription to be processed ( this excludes weekends and bank holidays ) Please state where you wish to collect from each time you request a repeat prescription.

Prescriptions ordered via online access– please specify you would like to collect from the surgery dispensary, the vending machine, delivery or if you wish the team to text you when its ready.

## COVID NEWS



From the 1st April Free testing will only be provided for :

- Patients in hospital where a PCR test is required for their care
- People who are eligible for community Covid drug treatments because they are at a higher risk of getting seriously ill if they become infected. People in this group will be contacted directly and sent lateral flow tests to keep at home for use if they have symptoms.
- Care home residents
- People working in some high risk settings, including care homes and prisons.

Lateral flow tests for all other people will be available to purchase online or from most chemists. They will be approximately £2 per test.

Anyone who tests positive—whether they paid for a test or if it was free—will be advised to try to stay at home and avoid contact with other people for 5 days .

Children and young people who are unwell and a high temperature should stay at home. They can go back to nursery, school or college when they feel well enough or the fever has gone.

All positive Covid tests should be reported via the government website or by calling 119.

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We will be offering the Spring Covid Boosters to all eligible patients. We have clinics running throughout April. We will be contacting all eligible patients. Please do not call us.

If you would like your booster sooner than we can offer it to you please book at one of the Vaccination Centres by calling 119 or via the government website.

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We are currently experiencing a high volume of staff absence due to covid. For the time being if you can please be understanding and bear with us, we greatly appreciate it and we will continue to do our best.

**DO YOU HAVE A NEW MOBILE PHONE? HAVE YOU RECENTLY MOVED HOUSE? PLEASE UPDATE US WITH YOUR NEW CONTACT INFORMATION AS SOON AS POSSIBLE**