



Abbottwood Medical Centre

WINTER NEWSLETTER

Our Care gets a Gold Star....



We are delighted to announce that our surgery has been awarded a GOOD rating by the Care Quality Commission (CQC).

CQC commented "The practice was exceptional at ensuring people could access the care, support & treatment when they needed it"

This achievement reflects the hard work and dedication of our whole team, but it also wouldn't be possible without you, our patients. Your support, feedback, and trust mean so much to us and help us continue to improve the care we provide every day.

Recent Updates:



Flu Vaccination

Flu vaccinations are a safe and effective way to help protect individuals and communities from seasonal influenza.

[Read more](#)



Pharmacy First

Pharmacies can now assess symptoms and provide treatment directly, saving you time

[Read more](#)



Missed Appointments

Missed appointments have a real impact on our service and the people who rely on it!

[Read more](#)



Recent Updates:

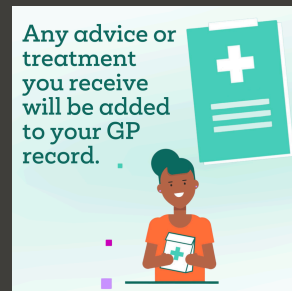
Have you had your flu vaccination?

This year's flu season is expected to end in May 2026, flu typically rises between December & February. We now have limited vaccine in stock and unable to get anymore. Make sure you have booked your appointment to secure your vaccination.

The Pharmacy First Service.

Local pharmacies can now help with many common illnesses without needing a GP appointment. Under the Pharmacy First scheme, pharmacists can offer advice, treatment, and even certain prescriptions for conditions such as:

- Urinary Tract Infections.
- Infected Insect Bites.
- Ear Infections.
- Sore Throats.
- Sinus Infections.
- Shingles.
- Impetigo.



Missed Appointments

We kindly ask all patients to let us know as soon as possible if you are unable to attend your appointment.

In December, we had **157** appointments marked as DNA (Did Not Attend). Each missed appointment is a lost opportunity for another patient who may have been waiting to be seen.

Some comments from our latest CQC inspection....

CQC Commented that:

"We received positive feedback around kindness, compassion and dignity from patients"

"Abbottswood Medical Centre was the first GP practice to be nominated and shortlisted for Warwick Award for Teaching Excellence in the Community and Culture category"

