



ABBOTTSWOOD
MEDICAL CENTRE

Your Patient Participation Group (PPG)

Working together to improve your practice experience

The Patient Participation Group (PPG) is a group of volunteer patients who work alongside the practice team to help **improve services** and ensure the **patient voice** is heard.

We act as a bridge between patients and the practice, helping to shape services in ways that benefit our whole community.



Why does this matter?

At Abbottswood Medical Centre, we believe healthcare works best when patients and the practice work together.

Your PPG helps ensure that patient experiences help shape the future of our services.

HOW DOES THE PPG HELP YOU?



Listening to Patient Feedback

We gather views and experiences from patients and help share these with the practice.



Helping Improve Services

We discuss ideas and changes to help improve how services are delivered.



Improving Communication

We help make sure important health information and service updates reach patients clearly.



Supporting Health Campaigns

We assist with awareness campaigns such as vaccinations, health promotion and community wellbeing initiatives.



Representing Diverse Patient Needs

We help ensure the needs of all patients are considered, including accessibility, disability support and community inclusion.



Together, we help make Abbottswood Medical Centre a better place for all our patients.

MEET YOUR CURRENT PPG MEMBERS

Sue – I have lived in Pershore all my life. I am now retired, having worked in teaching and health and social care, particularly in the disability sector. I have a daughter with Down's Syndrome and have run a family support group for 40 years for families with Down's Syndrome. My husband is a wheelchair user. I feel I can use my experience in these areas to advise and develop accessibility for patients at Abbottswood.

Bernice – I am a retired primary school teacher and have been an active member of the Patient Participation Group for over 10 years. I joined because I wanted to support the practice and help to represent patient views and perspectives within our community. My background in teaching has given me a particular interest in children and young people but I am keen to improve communication for all patients. I am a mother of two grown-up children and in my spare time I enjoy watercolour painting, astronomy and languages.

Cat – My career has been working in the NHS at Worcestershire Royal NHS Trust and Heart of England NHS Foundation Trust in Birmingham before taking premature retirement. Prior to joining the NHS I worked for the Civil Service. I represent the deaf/hard of hearing community. I volunteer with the National Trust located at Croome Court since 2017 in various roles ranging from gardening to delivering tours as well as being on their Events Committee. I am also on the Committee of 'Make Pershore a Dementia Free town'. I enjoy keeping fit with my local weekly Zumba & Spin bike sessions.

Elizabeth – I am a Retired Headmistress with extensive experience of devising Health Education courses and teaching them. I have a particular interest in preventive, female and adolescent health and am keen to support the practice.

Kev – My career has been mainly in physical activity and recently retired from being in academia. I've joined the group to use my experiences to help the local community.



Find out more about our Patient Participation Group
Speak to reception or visit our website for more information.



Visit our website
www.abbottswoodmedicalcentre.co.uk



Thank you
for being part of our practice community.